



# Root Cause Analysis: Key to a successful improvement culture

## EVENT OVERVIEW

This Root Cause Analysis (RCA) Workshop through a full day simulation game, equips participants with the tools and knowledge to undertake Problem Solving using the A3 tool, whilst learning and applying Key Metrics, Countermeasures, Root Cause, Core Values & Recognition Cards. This workshop will support you on the pathway to a successful improvement culture.

## WORKSHOP OUTLINE

- 07:45am Arrival
- 08:00am Session #1
- 10:00am Break
- 10:30am Session #2
- 12:00pm Lunch
- 12:30pm Session #3
- 02:00pm Break
- 02:15pm Session #4
- 04:00pm Finish

## WORKSHOP OUTCOMES

- Better understanding of Problem Solving methods & techniques
- Ability to undertake A3 problem solving
- Understanding of the connection between Daily Huddles, KPIs, Countermeasures, Actions, Root Cause & Recognition



## FACILITATOR

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An innovative Continuous Improvement Facilitator, with strengths in operationalising LEAN systems, manufacturing best practice and Problem Solving. CSSC/ISSP certified, 6 Sigma Black and Green Belts, with over 18years of Lean implementation across large and small organisations.

## WHO

Processing/factory team members & their leaders  
 Administration team members & their leaders

## DURATION

1 day  
 + included 2x1hr external coaching per organisation

## COST

\$900 incl GST  
 10% discount for 3+  
 Including Lunch, morning/afternoon tea  
 Workbook, handouts

